



New Service Carrier Warranty Policy

DATE: July 1, 2024

TO: All Dana Aftermarket Group Spicer® Heavy Axle Customers

The Dana Aftermarket Group is pleased to announce an immediate improvement to our Spicer® Service Carrier aftermarket warranty policy.

Effective on Service Carriers purchased from Dana on or after June 1, 2024, the new standard warranty period is 3 years, unlimited milage.* (The current policy is 2 years, unlimited milage).

Additionally, the Dana Aftermarket Group continues to offer an extended warranty by 12 months when a new genuine Dana Service Carrier is purchased, installed and Spicer® FE75W-90 Fuel Efficient synthetic gear lubricant or Spicer® XFE 75W-85 Extra Fuel-Efficient synthetic gear lubricant is used to fill the drive axle. Changes are summarized below:

| Application | Standard Warranty Period | Extended Warranty Period Using Spicer® FE75W-90 or XFE75W-85 | Improved Warranty Period | | | | | |
|--|-----------------------------|---|---|--|--|--|--|--|
| Spicer® Service Carriers | 36 months unlimited mileage | 48 months unlimited mileage** | Additional 12 months, unlimited mileage | | | | | |
| **Linehaul (on-highway), heavy duty, and medium duty service axles | | | | | | | | |

Refer to the Spicer® Lubrication Manual LMO72012 for specific information on the recommended drain intervals for vehicle applications, drive axle lubricant capacities by axle model and the drive axle lubrication procedure.

Vehicle Owners must register to receive the extended warranty. Simply complete the attached form and send into the address at the bottom of the form.

*The policy does not provide a 3rd year coverage per the chart below. The maximum Service Carrier warranty for the models/vocations below is 2 years.

| Standard Duty | | Severe Duty | | | Severe Duty | | | |
|---|----------------------------|-------------|---|----------------------------|-------------|----------|-----------------|-------------|
| Vocation | | Axle Series | Vocation | | Axle Series | Vocation | | Axle Series |
| Construction, P&D, Beverage, City Delivery, Regional Haul, School Bus, Rescue Vehicle | Single Axles | S110 | Off Highway, Agriculture, Heavy Haul, | Single Axles | 190 Series | - Mining | Tridem Axles | 170 Series |
| | | S130 | | | 082Cs | | | |
| | | 060s | | | 082Ts | | | |
| | | 065Ts | | | 590 Series | | | |
| | | 082Cs | Logging, Oil | | DS405 | | | 190 Series |
| | | 082Ts | Fiels, Refuse, | | 190 Tandems | | | |
| | Tandem/ Tridem Axles | DS405 | Yard Tractor, Snow Plow, City Bus (Excludes Mining) | Tandem/ Tridem Axles | 190 Tridems | | | |
| | | 190 Tandems | | | DT461s | | | |
| | | 190 Tridems | | | DT521s | | | 590 Series |
| | | DT461s | | | 590 Tandems | | | |
| | | 590 Tandems | | | 590 Tridems | | | |
| | | 590 Tridems | | | | | | |

If you have any questions about this exciting change, please see your Dana representative.

Thank you for your support of genuine Spicer® products.

Peter Hough

Product Manager